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AOG Services Policy

- AOG (Aircraft on Ground) is for emergency repair or service needed after AIE, INC.'s normal business hours.
- Normal business hours are Monday-Friday 8:00 AM-4:30 PM PST, excluding holidays.
- AOG service fee is quoted per request and pricing is determined according to the specific services needed.
- The purchaser is responsible for all costs due at the time of service, unless other arrangements have been made.
- All AOG transactions are final and non-refundable, including services required for warranty items.
- Prior to services rendered, this form must be signed and returned to AIE, Inc.

I, _____, have read and understand the above terms and conditions for AIE, Inc. AOG (Aircraft on Ground) service policy. Therefore by signing this document, I agree with the service policy herein.

Name (Print): _____ Organization: _____

Signature: _____ Date: _____